

Muskegon County

"Enhancing and Expanding Customer Services"

The White Lake Community Library has received a grant for "Enhancing and Expanding Customer Services". This project was made possible in part by a grant from the White Lake Community Fund of the Community Foundation for Muskegon County. Additional funds were provided by the Friends of the White Lake Community Library, the library's August book sale, private donors, including the James D. and Kathryn A. Eklund Fund of the Community Foundation for Muskegon County.

With the funds granted, the meeting room has been enhanced for program use. Originally it was not wired for current technology. That wiring has now been put into place. Equipment purchased included a ceiling mounted projector and speakers, a mini webcam and a laptop with laser pointer to use with programs. We now have teleconferencing capabilities and have expanded our programming abilities. Program presenters in the library need only bring a flash drive to use with our equipment. No additional equipment is required.

We also replaced one of the public computers, 3 staff work computers and obtained a new computer for the genealogy area. This part of the project was designed to help increase and improve the library's service to the public and improve the public's access to information. The library is still working with the genealogy computer to determine the best route for providing access to more of its stored collection.